



COMMISSIONER
BRAD HOWARD

ANC 1E01 | PARK VIEW

July 20, 2025

Moskowitz, Margaret (PSC)
Supervisory Consumer Services Specialist
Public Service Commission of the District of Columbia
1325 G Street N.W., Suite 800
Washington, D.C. 20005

Dear Ms. Moskowitz:

Thank you for forwarding PEPCO's July 11 response to Complaint CLT-01873. On behalf of ANC 1E, I want to express our appreciation for the Commission's continued attention to the ongoing service issues affecting our Park View constituents. However, we do not consider this matter resolved, and we request that the case remain open until PEPCO provides a more complete and actionable reply.

The response we received recites recent outage events and outlines basic repair actions taken after each one. While we appreciate these short-term fixes, the letter does not offer any meaningful explanation for the recurring outages, nor does it provide a forward-looking plan to prevent future disruptions. The failures described—underground transformer blowouts, cable faults, and switch failures—suggest deeper systemic issues, but no analysis or root cause assessment is included.

Moreover, PEPCO's letter lacks any detail about future reliability planning. There is no capital improvement schedule, no feeder-wide infrastructure strategy, and no benchmarks for measuring progress. Stating that the feeder will be "monitored" does not reassure residents who have now endured nearly ten outages in less than a year, including after PEPCO's prior appearance before our Commission in April.

Our Commission is also concerned that PEPCO's response completely ignores the broader equity issue raised in our resolution: residents are now paying higher rates as a result of the \$123.4 million increase approved in 2024, yet continue to suffer from substandard reliability. This is unacceptable, and the absence of any reference to this context in the company's reply further erodes trust.

We are equally disappointed that PEPCO has not proposed any formal, ongoing process for community engagement. Attending a single ANC meeting is not a substitute for sustained dialogue, transparency, and accountability. Residents deserve regular updates and an opportunity to help shape the path forward.

For these reasons, ANC 1E requests that the Commission keep this matter open and require PEPCO to submit a supplemental response that includes:

- a detailed analysis of reliability failures and their causes;

- a timeline of planned infrastructure improvements;
- clear performance metrics for the affected feeder; and,
- a firm commitment to regular public reporting and community engagement.

We also ask that the Office of the People's Counsel consider hosting a listening session with impacted residents and pursue further regulatory action if appropriate.

Thank you again for your time and support in ensuring that residents of Park View and ANC 1E receive the reliable, equitable service they are entitled to. I am available at any time to discuss this matter further. My email is 1E01@anc.dc.gov

Respectfully,

A handwritten signature in dark ink, appearing to read 'B. Howard', with a stylized, flowing script.

Brad Howard, Commissioner (1E01)
Advisory Neighborhood Commission 1E
District of Columbia

Cc: Chairman Brian Footer, ANC 1E

Cc: Councilmember Brianne Nadeau, Ward 1